



Student Conduct

PLEASE PHOTOCOPY THIS CHARTER AND DISTRIBUTE TO ALL PARTY LEADERS ON YOUR TRIP.

Each year many hundreds of school and student groups travel with us throughout the world. We ask every party leader to complete a questionnaire after their trip and, using the information that we receive, we amended and improve our programme for the following year.

We also ask hotels, restaurants and transporters to report back to us at the end of each season. We make positive efforts to only contract suppliers who enjoy working with students. The vast majority of the trips we arrange pass off smoothly and clients and suppliers alike are happy.

However, discipline problems continue to arise on tours, creating an inevitable deterioration in relations between ourselves, our clients and our suppliers. We value you, our client, very highly and we do not like to be "caught in the middle" when a hotel or transporter complains about student behaviour and tells US to do something about it! All our suppliers accept natural high spirits but none accept seriously anti-social behaviour or damage to property.

We have agreed with our suppliers that Equity Student Travel will notify clients of the following conditions of travel:

- 1. The party leader is ultimately responsible for the behaviour of the group and we expect any inappropriate behaviour to be dealt with swiftly.**
- 2. Students who misbehave on transport or in hotels may be ejected at any time by the hotel management or bus driver, given adequate provocation.**
- 3. During coach transportation, the group are expected to remain seated (wearing seatbelts where provided) while the vehicle is in motion. A bus driver has the right to stop his/her vehicle and refuse to move if the group are considered unruly and causing a risk to safety. Please note that the French authorities will make a charge of Euros 750 per person to anyone found not to be wearing a seatbelt in France. This will be payable on the spot by the group at the time.**
- 4. Students who cause damage will be asked to reimburse the hotel (or vehicle operator) immediately, according to the supplier's own assessment of the costs incurred.**
- 5. Any damage caused by students, which is not found before departure will be billed to the party organiser at the college.**

It is worth bearing in mind that, while most of our hotels have public bars, alcohol is NOT permitted in the bedrooms.

Please help us to avoid these problems in future by reminding your group of these points. We very much hope that you enjoy your stay and thank you in advance for your co-operation.

A damage deposit is now being levied by certain hotels and will be collected on arrival at the hotel. This will be refunded in full on departure, subject to the above conditions.